



NATIONAL COALITION ON HEALTH CARE
INTERPRETER CERTIFICATION

Medical Leadership Council

Nov. 12, 2008

Los Angeles, CA

Member Organizations



Steering Committee:

- ❑ American Translators Association
- ❑ California Healthcare Interpreting Association
- ❑ International Medical Interpreter Association
- ❑ National Council on Interpreting in Health Care
- ❑ International Institute of Akron, Inc
- ❑ Interpreting Stakeholder Group-Minnesota
- ❑ Jewish Vocational Service
- ❑ Language Line Services
- ❑ Massachusetts Department of Public Health

Members:

- ❑ Association of Language Companies
- ❑ California Pan-Ethnic Health Network
- ❑ Center for Immigrant Health, New York University School of Medicine
- ❑ CyraCom International, Inc.
- ❑ Institute For Diversity in Health Management of the American Hospital Association
- ❑ National Health Law Program
- ❑ National Consortium of Interpreter Education Centers & Registry of Interpreters for the Deaf
- ❑ Portland Community College/ Institute for Health Professionals
- ❑ Spectrum Health

Purpose Statement



The National Coalition on Healthcare Interpreter Certification (NCC) is committed to developing standards for a valid, credible, inclusive, and transparent national process to ensure competency of healthcare interpreters and improve access and quality of care for patients with limited English proficiency in our culturally diverse communities.

National Coalition's Role



- ❑ To guide the development of coherent, comprehensive, and fair/equitable standards for a national certification process
- ❑ To establish and oversee the work of the committees and/or contractors assigned to research and make recommendations on specific aspects of the NCC's work.
- ❑ To develop a plan for implementation of standards for certification at a national level

National Coalition Structure



□ Steering Committee

- Provide guidance on overall direction and key issues, such as policy and objectives, budgetary control, marketing strategy, resource allocation and decisions regarding expenditures;
- Monitor, report and evaluate NCC work progress and success, reviewing its continued relevance to the goals and guiding principles

National Coalition Structure: Committees



□ Fundraising Committee

- raises funds to support NCC meetings, as well as funds for the standards for certification development and implementation

□ Communication and Outreach

- communicates the work of the NCC to the public as well as marketing the work of the National Coalition. This committee's task will also be reaching out to groups that are not represented on the NCC.

□ Legal Aspects

- researches what laws or regulations currently exist regarding medical interpreting and what the NCC will need to know in terms of legal procedures as it proceeds with its tasks.

National Coalition Structure: Committees



□ Languages of Lesser Diffusion/Rural Areas

- reviews and provides insight and feedback on all proposals that the NCC develops to ensure that concerns of languages of lesser diffusion and issues of rural areas are taken into account.

□ Certification Process Development

- works on all aspects of developing the standards for certification including such tasks as job analysis; environmental analysis; determining core interpreter competencies.

Accomplishments



- Two in-person meetings with public reports
 - Chicago, May 29-30, 2008
 - Minneapolis, Sept 20-21, 2008

- Defined purpose. Developed governance structure

- Developed fundraising letters/materials

- All committees actively meeting & working

- Presented at a number of conference and forums

Next Steps



- ❑ Create a master plan for all the work that needs to be done
- ❑ Obtain funding to continue our work
- ❑ Launch the NCC website

How?

- ❑ Eight meetings per year:
 - four by telephone
 - four in-person
 - ❑ Upcoming meeting: January 22-23, 2009 in Los Angeles, CA
- ❑ Committees hold meetings bi-weekly or monthly

